



Return Policy

If you are not satisfied with your purchase, or you simply need to exchange product, please complete a Merchandise Return Request. To ensure that your return/exchange is processed quickly, please read this policy carefully. This will help us expedite the process for your return/exchange.

THE FORM BELOW MUST BE COMPLETED IN FULL TO PROCESS YOUR RETURN.

Please note: You must follow the terms and conditions to process your return. Larry B's reserves the right to deny your request for exchange or refund if the terms and conditions are not met.

Terms/Conditions:

- Returns must be packaged securely in an outer carton
- Packages received without the Merchandise Return Request will cause a delay in the return processing.
- Returns for refund must be received by LarryB's within 60 days of purchase as noted on original LarryB's packing list.
- Returned product must be **uninstalled** and in new, re-sellable condition with all original packaging, parts, cables, instruction sheets, etc.
- All returns/exchanges will be inspected and, at our discretion, credit may be refused if the terms and conditional are not met. Terms of the LarryB's return policy must be followed in its entirety.
- Original shipping charges will not be refunded.
- Customer is responsible for shipping costs incurred for returned product.
- Returns for any reason other than faulty product will be subject to a 30% restocking fee.

Some of the circumstances in which credit will not be issued are listed but not limited to:

- The returned product is received without the required information and completed Merchandise Return Request.
- Product has been installed, or attempted to be installed, used or altered.
- Product has been returned in a condition that has been determined by LarryB's not to be in re-sellable condition and/or returned without all original packaging, parts, cables, instruction sheets, etc.
- Product is out of warranty.
- Parts returned are not the original parts purchased from LarryB's as per original product invoice.

Please return product to:
 LarryB's
 P.O. Box 865
 Vaughn, WA 98394

To start the return process, please complete the information below. If you have any questions, please contact us at (253)225-9962 or by e-mail at customerservice@fostertruck.com.

Merchandise Return Request

Customer Name _____ Order # _____

| Item | Description | QTY | Reason Code | Return/Exchange | Exchange Part # |
|------|-------------|-----|-------------|-----------------|-----------------|
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Reason Code:
 D – Defective or faulty product
 E – Ordered wrong product
 M – Wrong product was received
 R – Do not need/want product